



Soldotna Office:
240 Hospital Place, Suite 103
Soldotna, Alaska 99669
Phone: 907-260-5455



24 HOUR & "NO SHOW" FEE POLICY

Every time a patient misses an appointment without providing proper notice, another patient is prevented from receiving care.

Therefore, Kenai Spine reserves the right to charge a fee of \$25.00 for all missed appointments ("no shows") and appointments that, are without a compelling reason, and are not cancelled with a 24 hours' advance notice.

"No Show" fees will be billed to the patient. These expenses will not be covered by insurance, and must be paid prior to scheduling your next appointment. Multiple "no shows" in any 12 month period may result in termination from our practice.

Please be advised that the staff at Kenai Spine reserves the right to reschedule patients who arrive late for their scheduled appointment time and impose a cancellation fee, as outlined above.

Thank you in advance for your understanding and cooperation as we strive to best serve the needs of all of our patients. By signing below, you acknowledge that you have received this notice and understand this policy.

Patient Name (printed): _____ Signature: _____ Date: _____